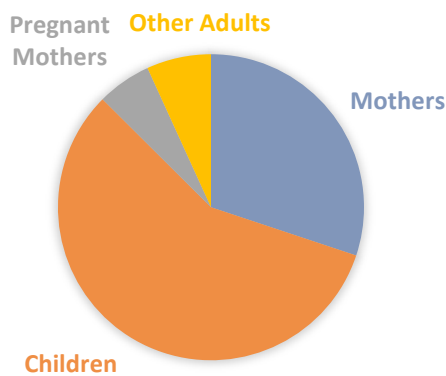




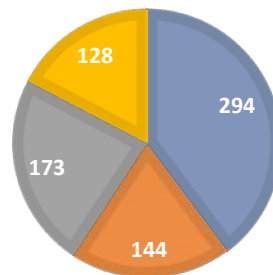
Between **July 2019 and June 2020**, House of Hope provided emergency shelter and supportive services to **739** individuals in **287** households: **318** adults and **421** children.

739 HOUSE OF HOPE CLIENTS

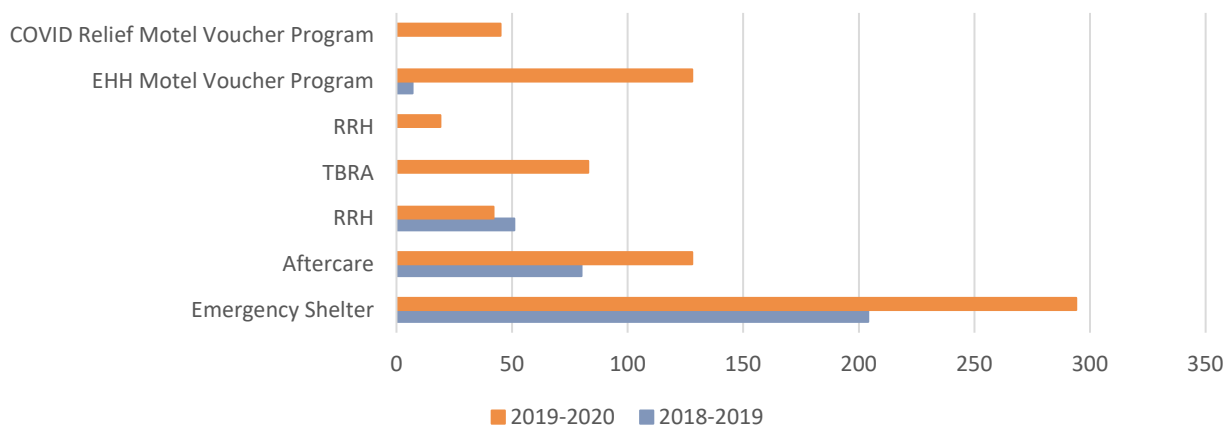


CLIENTS ARE SERVED IN FOUR LIFE CHANGING PROGRAMS

■ Emergency Shelter ■ Housing Stability ■ Motel Voucher ■ Sustaining Hope



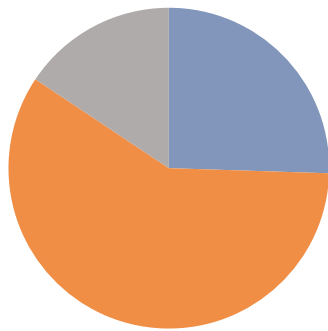
Increase in Clients Supported FY 2018-19 to FY 2019-20





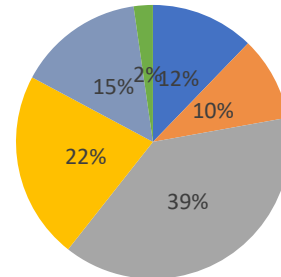
Emergency Shelter

Unique Shelter Clients



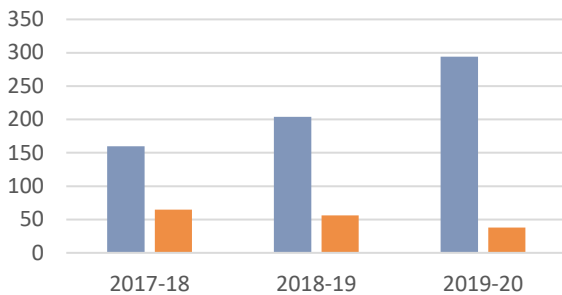
■ Mothers 25%
 ■ Children 59%
 ■ Pregnant Mothers 16%

Successful Emergency Shelter Discharges
 (83% of households)



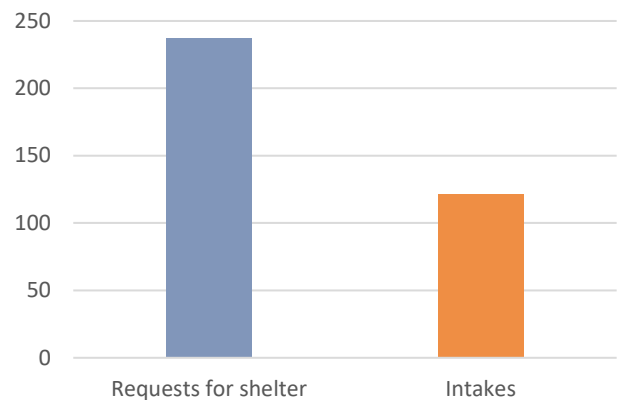
■ Without subsidy, 12% ■ With subsidy 10%
 ■ With family 39% ■ With friends 22%
 ■ Housing Stability Program 15% ■ Transitional 2%

Total clients served & average length of stay

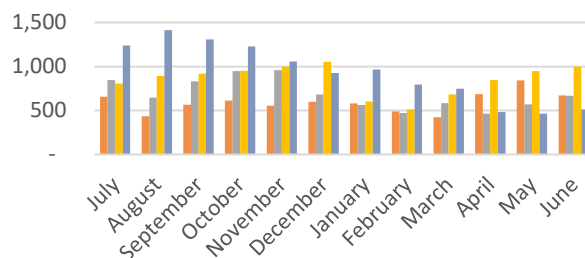


■ Clients served ■ Average length of stay

Requests for Shelter vs. Intakes



Bed Nights Provided



■ 2016-2017 ■ 2017-2018 ■ 2018-2019 ■ 2019-2020



Emergency Shelter

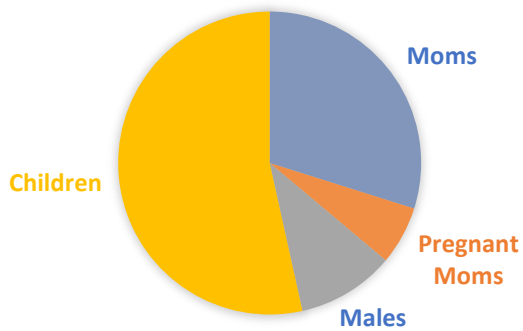
294 clients were served in emergency shelter: 121 moms and 173 children.

- 11,134 nights of shelter provided
- On average: 20 families were added to our waiting list each month, 10 households were provided shelter.
 - An average of 34 children were added to the waiting list each month
 - House of Hope was unable to serve 50% of the households who requested shelter.
 - 116 Households with 290 children requested emergency shelter and went unserved by House of Hope.
- 66% of moms were ages 18-24; 34% were 25-31
 - 46 moms were pregnant
 - 50% had a diagnosed mental health issue (36% of those clients has 3+ co-occurring diagnoses)
 - 44% did not graduate from high school or have a GED
 - 15% of families had at least one child in foster care or otherwise placed out of the home
 - 31% of adult clients spent time in the foster care system
 - 67% of clients reported they were survivors of domestic violence
 - 20% of adult clients had stayed at House of Hope before
- 70% of children were 5 years old or younger, 30% were 6-12
- 6% of children were financially supported by child support, 100% were eligible to receive child support
- 63% of clients received assistance obtaining identifying documents for themselves and/or their children
- 100% participated in intensive case management programming
- 86% maintained or increased their household income
- 55% were employed at the time of exit (vs. 29% employed at enrollment into shelter)
- 79% attended one-on-one and/or group counseling
- 72% increased positive parenting knowledge
- 79% increased life skills education
- 61% participated in GED tutoring
 - 12 GED tests were taken
 - 5 clients graduated from high school or received their GED
- 83% of households exited successfully
 - Households stayed in shelter an average of 39 days
 - 54% stayed less than 30 days

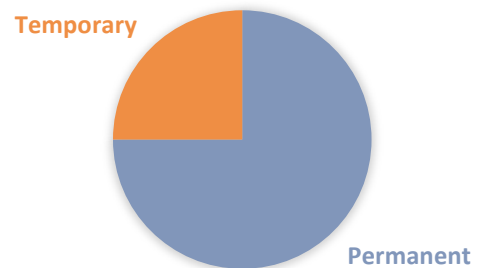


Housing Stability

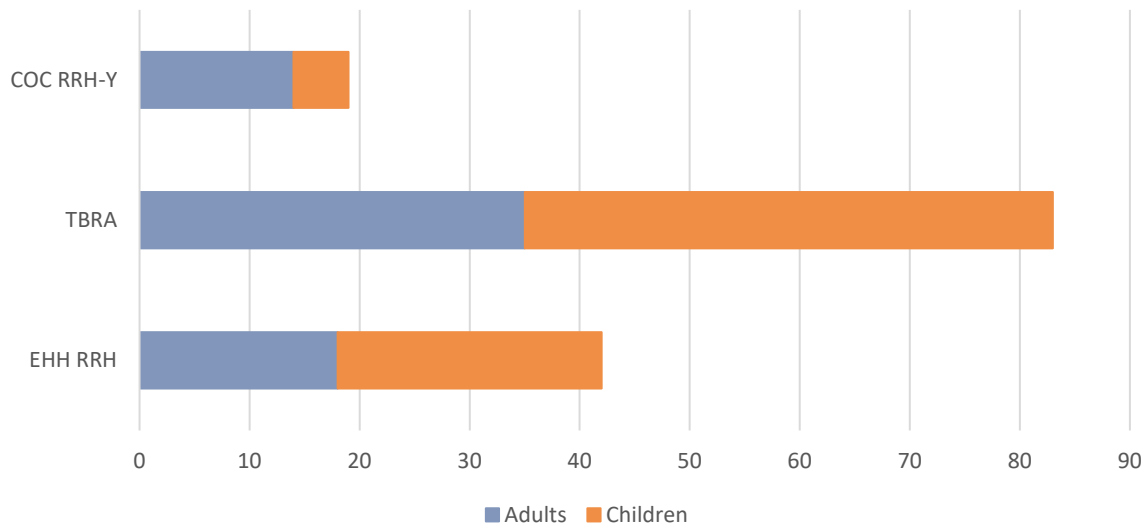
HOUSING STABILITY CLIENTS



SUCCESSFUL DISCHARGES (75%)



2019-2020 Housing Stability Clients Served by Program





Housing Stability

House of Hope's Housing Stability Program offers support based on need and helps families with children move into or keep their own apartments. Three unique programs are included in Housing Stability: Housing Stability for families, Rapid Resolution for families, and Youth Housing Stability for youth (ages 18 to 25). All include rental assistance and case management.

- 144 clients in 60 households were served in the Housing Stability program: 51 moms, 15 males, and 77 children
 - 9 mothers were pregnant
 - 66% reported they were domestic violence survivors
 - 80% had diagnosed mental health concerns (25% of those had 3+ co-occurring diagnoses)
 - 10% were in the foster care program when they were kids
 - 30% had GED/Diploma
 - 46% were employed
 - 20 came from emergency shelter
 - 20 came from places not meant for human habitation
 - 3 came from a domestic violence shelter
- All clients participated in intensive case management
- 36 Housing Stability discharges
 - 75% of households exited successfully

Housing Stability Individual Program data

	Housing Stability	Rapid Resolution	Youth Housing Stability
Total	42	83	19
Adults	18	35	14
Children	24	48	5
Households	15	32	13
Successful Discharge	20	0	3
Left Program	7	6	0
Remaining	15	77	16



Motel Voucher

In 2019-2020, House of Hope began a motel voucher program targeted at families experiencing homelessness, in some circumstances, individuals were also served in this program. This program was started to build capacity in our community and provide emergency shelter services beyond what is currently available. Funding for the originally launched program to provide motel stays for families that are otherwise not shelter eligible was received through a grant.

As shelter in place orders were given in Wisconsin due to the COVID-19 pandemic, many of the emergency services available in our community were paused or stopped all together. In order to continue providing emergency shelter to families, House of Hope began a separate COVID-related motel voucher program in partnership and with funding from the generous donors.

Motel Voucher Program

- 128 clients in 43 households were served in local hotels: 60 adults and 68 children
 - House of Hope provided 767 nights in a hotel
- 10 families were fleeing domestic violence
- 36% stayed less than 7 days
- All clients participated in intensive case management

COVID Relief Motel Voucher Program

- 45 clients in 15 households were served in local hotels: 20 adults and 25 children
 - House of Hope provided 263 nights in a hotel
 - 14 families exited to a family shelter

Sustaining Hope Programming

An additional 128 clients were served through House of Hope's Sustaining Hope program

- 50 adults and 78 children received access to case management, basic needs, and supportive services.
 - 46,059 diapers
 - 40,135 baby wipes
 - 31,594 ounces of laundry soap
 - 16,236 personal hygiene products



Community Collaborations and Partnerships

House of Hope is proud of the many collaborations and partnerships we maintain that provide services and support to clients in our programming, as well as assist in preventing families from experiencing homelessness.

- Adolescent Parenting Coalition
- Ameriprise/American Family
- Aurora
- Bay Area Managers of Volunteer Services
- Bellin Health
- Birth to Three
- Brown County Homeless and Housing Coalition
- Brown County Public Health
- Child Protective Services
- Community Partnership for Children
- Cummins
- Eye Heart World
- Family and Childcare Resources of NEW
- Family Services of NEW
- Forward Service Corporation/W-2 program
- Foundations Health and Wholeness
- Golden House
- Green Bay Area Public Schools
- Green Bay Community Church
- Green Bay Doulas
- HeadStart
- Healthy Families
- Howe Community Resource Center
- Legal Action
- Libertas
- Life Bridge Church
- Medical College of Wisconsin
- NeighborWorks Green Bay
- New Community Clinic/Outreach Healthcare
- Newcap, Inc.
- NWTC
- NWTC Dental Clinic
- Oral Health Partnership
- POINT Initiative
- St. Norbert College
- St. Vincent de Paul
- The Brown County Homeless and Housing Coalition
- The Salvation Army
- UW-Extension
- UW-Green Bay
- Wells Fargo
- WIC
- WIOA
- Wisconsin Doula Association
- Wisconsin Early Autism Project

